

Return Policy

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A+ Interactive MATH, an A+ TutorSoft, Inc. company, has implemented the following return policy for your convenience.

CD-Based Software:

1. All "CD-Based" software products may be returned within 30-days of the original purchase date as long as the software has NOT been installed on any computer.
2. Once the software has been installed on a computer, it may be returned within 7-days of the installation (as long as it is still within 30-days of the original purchase date). A "Tech Fee" of \$25 per installation shall be assessed for any returns.
3. Once installed, a customer must agree to have the software uninstalled by an A+ Interactive MATH technical support team member (thus the tech fee) within 7-days of the installation before the refund can be processed. A+ Interactive MATH support team member may require remote access to your computer in order to uninstall the software. Refusal to allow the support team member remote access to your computer to uninstall the software shall result in cancellation of any refund.
4. The shipping and handling charges (if any) shall NOT be refunded.
5. All "book" products may be returned within 30-days of the original purchase in its original condition. If book(s) was/were purchased and shipped with the software, there shall not any refund on the shipping & handling fee (if any).
6. There shall be no refund after 30-days of the original purchase date (installed or not installed).
7. It may take up to 10 business days to process any refund.

Online MATH:

1. There shall be NO REFUND on a purchase of any online software subscriptions.
2. If monthly subscription was purchased with an automatic monthly renewal, you may cancel the subscription prior to the 1st day of the new month. No refund shall be issued for the current month once a new month has begun and the subscription is active.